

Press Release

For Immediate Release

Survey reveals low confidence among aged care providers in meeting 215 care minutes requirements

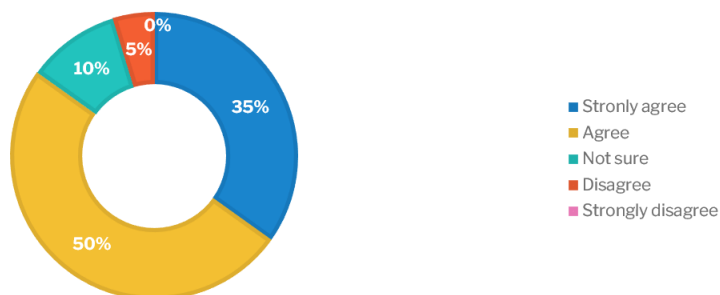
(Sydney, NSW – 18 July 2024) – A recent survey conducted by Mirus Australia has confirmed that the pressing workforce challenges faced by aged care leaders across Australia are continuing. The survey, conducted among leaders from 162 aged care organisations registered for the upcoming 'Navigating Workforce Challenges in Aged Care' [webinar](#) on the 25th of July, reveals insights into the difficulties in staffing and operational challenges within the sector.

Key findings:

1. Difficulty in meeting care minutes:

- Thirty-five per cent (35%) of respondents strongly agree, and 50 per cent agree that it continues to be difficult to find staff to help meet their care minutes. This overwhelming majority underscores the ongoing struggle to recruit and retain qualified staff to meet mandated care requirements.
- Only five per cent disagree with this statement, indicating a widespread recognition of the staffing challenge. This highlights the need for innovative recruitment strategies and support mechanisms to attract and retain talent in the aged care sector.

It continues to be difficult to find staff to help meet our care minutes

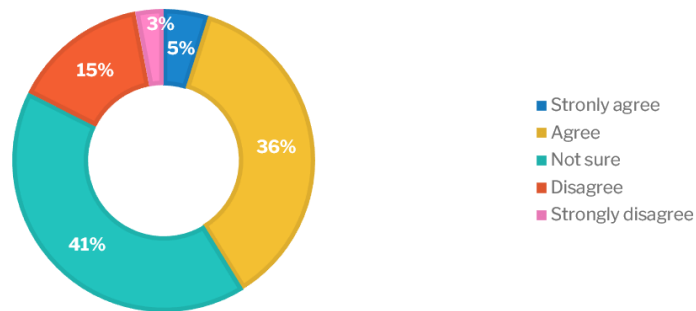


Represents 172 responses

2. Confidence in meeting 215 care minutes requirement:

- Merely five per cent strongly agree and 36 per cent agree that they are confident in meeting the 215-minute care requirement.
- A significant 41 per cent are uncertain, while 15 per cent disagree, and three per cent strongly disagree, signaling concerns about meeting regulatory standards. This points to the need for enhanced training, resources, and strategic planning to ensure compliance and high-quality care.

I am confident that we will be able to meet the 215-minute care requirement on our roster



Represents 172 responses

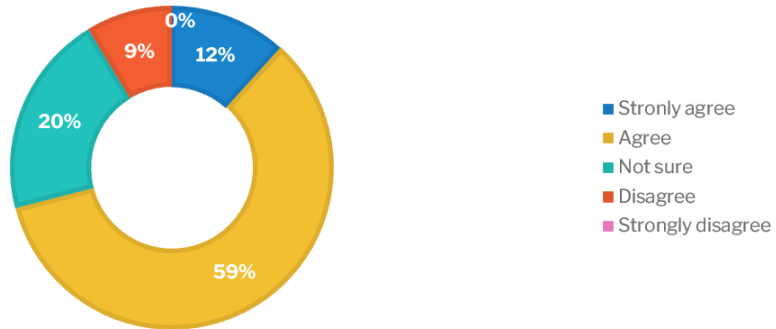
Andrew Farmer, CEO of Mirus Australia commented "The lack of confidence in meeting the 215-minute care requirement points to a need for more support and resources for our aged care providers. Productivity becomes such an important factor and new technologies will help deliver this, particularly in non care activities that are not covered by taxpayer funding. Also, the health and wellbeing of our Aged Care workforce is critical to retain what we have as we strive to bring new capacity into the industry."

3. Understanding of employee journey:

- Twelve per cent strongly agree and 59 per cent agree that their organisation has a clear understanding of the employee journey from onboarding to exit. This is critically important as care staff represents the majority of staff in an aged care business. Twenty per cent are unsure, and nine per cent disagree however, and this indicates that while most organisations recognise the importance of a structured employee journey, there is still room for improvement.

Presentation last saved: Just now

Organisation has a clear understanding of the employee journey, mapped out from onboarding to exit



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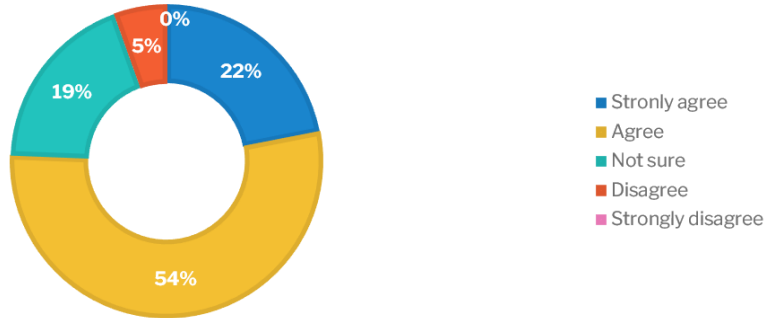
Farmer says” There is a need for continued focus on staff retention and satisfaction. Clear pathways and support systems for employees can lead to improved morale and reduced turnover, which is critical in maintaining a stable and competent workforce as well as reduce the significant cost of recruitment and training.”

4. Financial impact on employee health:

- Twenty-two per cent strongly agree and 54 per cent agree that their organisation understands the financial impact of employee health on leave costs and workers' compensation insurance. This indicates that a majority of organisations are aware of the economic implications for employee well-being.
- However, 19 per cent remain unsure, and five per cent disagree, indicating a gap in awareness that needs to be addressed. Better understanding and management of these financial impacts can lead to cost savings and a healthier, more productive workforce.

Farmer added: "The data clearly demonstrates the need for ongoing strategic workforce planning and support within the aged care sector. Our upcoming webinar aims to provide aged care leaders with tools and insights to help navigate these workforce challenges effectively."

Our organisation understands the current financial impact on employee health and its impact on leave cost and workers' compensation insurance



Represents 172 responses

The '[Navigating Workforce Challenges in Aged Care](#)' webinar will take place on the 25th of July at 12pm AEST, offering a platform for aged care providers to explore innovative solutions and share best practices in workforce management.

For more information about the webinar and to register, please visit:

<https://www.mirusaustralia.com/navigating-workforce-challenges-in-aged-care/>

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About Mirus Australia

Mirus Australia is a leading provider of advisory services, technology solutions, and data analytics to the aged care sector. Our mission is to improve the financial sustainability and operational performance of aged care providers, enabling them to deliver the highest quality of care to their residents. For more information, visit www.mirusaustralia.com

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