

Total care time and RN time decreased from December to January, with total time decreasing -3.12% and RN time decreasing by -1.86 %, which puts the industry average delivered time well below the desired target. Average Daily Subsidy decreased by -\$0.23 or -0.09%. And occupancy increased by 0.60%.

<u>Workforce</u>	<u>Dec-24</u>	<u>Jan-25</u>	Change
Care Minutes (PRPD)	214.96	208.24	-3.12%
RN Minutes	44.33	43.50	-1.86%
EN Minutes	6.70	6.19	-7.59%
AIN Minutes	163.93	158.55	-3.28%
Allied Health	9.31	9.24	-0.75%
DT/AO	5.99	5.70	-4.89%
Non Care Minutes (Hospitality)	48.34	46.56	-3.70%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim and the entitlement start date. AN-ACC Age is the percentage of claims which have not been reassessed for more than 12 months.

Occupancy increased to over 90% for the first time since December 2019. Historically, the sector’s average occupancy was quite consistent, hovering around 93% for several years leading up mid-2017 when it began a steady decline, reaching a low in February 2023 just under 87%.

### ADS

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	\$297.44	\$297.18	-\$0.26
All other RACFs	\$293.52	\$293.33	-\$0.19
MMM=2 or 3	\$304.07	\$303.62	-\$0.45
MMM=4 or 5	\$313.27	\$312.72	-\$0.55

### Claiming Activity

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	6.87%	4.32%	-2.55%
All other RACFs	6.97%	4.56%	-2.42%
MMM=2 or 3	7.00%	3.93%	-3.08%
MMM=4 or 5	5.91%	3.35%	-2.56%

### Voluntary Claiming

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	4.52%	2.86%	-1.65%
All other RACFs	4.62%	3.07%	-1.56%
MMM=2 or 3	4.49%	2.40%	-2.10%
MMM=4 or 5	3.76%	2.21%	-1.55%

### AN-ACC Age

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	41.82%	42.87%	1.05%
All other RACFs	41.62%	42.47%	0.85%
MMM=2 or 3	40.83%	42.70%	1.86%
MMM=4 or 5	57.29%	56.60%	-0.69%

### Days from Request to Reassessment

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	19.12	17.60	-7.93%
All other RACFs	17.92	16.84	-6.03%
MMM=2 or 3	19.90	18.96	-4.69%
MMM=4 or 5	25.47	20.66	-18.91%

### Occupancy

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	89.57%	90.17%	0.60%
All other RACFs	89.94%	90.54%	0.60%

### % of stays under 6 months

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	23.17%	24.04%	0.87%
All other RACFs	22.52%	23.24%	0.72%

### New Admissions (permanent)

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	5331	5421	1.69%
All other RACFs	3792	3837	1.18%

### Respite Usage

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	215,755	209,945	-2.69%
All other RACFs	150,121	144,970	-3.43%

### Respite to Permanent Conversion

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	48.91%	44.97%	-3.94%
All other RACFs	49.57%	46.72%	-2.84%

### Average age of new admissions

	<u>Dec-24</u>	<u>Jan-25</u>	Change
Industry	85.43	85.16	-0.27
All other RACFs	85.58	85.25	-0.33