

Total care time and RN time increased from November to December, with total time increasing 1.59% and RN time increasing slightly by 0.06%, which puts the industry average delivered time nearly at the desired target. Average Daily Subsidy decreased by -\$0.23 or -0.08%. And occupancy increased by 0.33%.

<u>Workforce</u>	<u>Nov-24</u>	<u>Dec-24</u>	<u>Change</u>
Care Minutes (PRPD)	211.60	214.96	1.59%
RN Minutes	44.29	44.31	0.06%
EN Minutes	6.84	6.71	-2.02%
AIN Minutes	160.47	163.94	2.16%
Allied Health	9.85	9.36	-4.99%
DT/AO	6.19	6.01	-2.90%
Non Care Minutes (Hospitality)	48.07	48.59	1.10%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim and the entitlement start date. AN-ACC Age is the percentage of claims which have not been reassessed for more than 12 months.

Claiming activity was lower in December, however, AN-ACC age also decreased to 41.82%, supported by an increase in permanent resident admissions. The average number of days from request to reassessment decreased by -7.93% to 17.6 days.

ADS

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	\$297.45	\$297.21	-\$0.23
All other RACFs	\$293.59	\$293.40	-\$0.19
MMM=2 or 3	\$304.44	\$303.98	-\$0.46
MMM=4 or 5	\$313.14	\$313.12	-\$0.02

Claiming Activity

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	7.98%	6.87%	-1.11%
All other RACFs	8.07%	6.97%	-1.10%
MMM=2 or 3	7.84%	7.00%	-0.84%
MMM=4 or 5	7.56%	5.91%	-1.65%

Voluntary Claiming

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	5.21%	4.52%	-0.69%
All other RACFs	5.32%	4.62%	-0.69%
MMM=2 or 3	4.98%	4.49%	-0.49%
MMM=4 or 5	4.83%	3.76%	-1.07%

AN-ACC Age

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	42.37%	41.82%	-0.55%
All other RACFs	42.16%	41.62%	-0.55%
MMM=2 or 3	41.22%	40.83%	-0.39%
MMM=4 or 5	58.28%	57.29%	-0.98%

Days from Request to Reassessment

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	19.12	17.60	-7.93%
All other RACFs	17.92	16.84	-6.03%
MMM=2 or 3	19.90	18.96	-4.69%
MMM=4 or 5	25.47	20.66	-18.91%

Occupancy

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	89.24%	89.57%	0.33%
All other RACFs	89.53%	89.94%	0.41%

% of stays under 6 months

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	23.17%	24.04%	0.87%
All other RACFs	22.52%	23.24%	0.72%

New Admissions (permanent)

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	5311	5401	1.69%
All other RACFs	3778	3823	1.18%

Respite Usage

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	223887	213234	-4.76%
All other RACFs	163297	153253	-6.15%

Respite to Permanent Conversion

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	48.91%	44.97%	-3.94%
All other RACFs	49.57%	46.72%	-2.84%

Average age of new admissions

	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	85.43	85.16	-0.27
All other RACFs	85.58	85.25	-0.33