

Total care time and RN time increased from November to December, with total time increasing 1.59% and RN time increasing slightly by 0.06%, which puts the industry average delivered time nearly at the desired target. Average Daily Subsidy decreased by -\$0.23 or -0.08%. And occupancy increased by 0.33%.

<u>Workforce</u>	Nov-24	<u>Dec-24</u>	Change
Care Minutes (PRPD)	211.60	214.96	1.59%
RN Minutes	44.29	44.31	0.06%
EN Minutes	6.84	6.71	-2.02%
AIN Minutes	160.47	163.94	2.16%
Allied Health	9.85	9.36	-4.99%
DT/AO	6.19	6.01	-2.90%
Non Care Minutes (Hospitality)	48.07	48.59	1.10%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim and the entitlement start date. AN-ACC Age is the percentage of claims which have not been reassessed for more than 12 months.

Claiming activity was lower in December, however, AN-ACC age also decreased to 41.82%, supported by an increase in permanent resident admissions. The average number of days from request to reassessment decreased by -7.93% to 17.6 days.



<u>ADS</u>	<u>Nov-24</u>	<u>Dec-24</u>	Change	<u>Occupancy</u>	<u>Nov-24</u>	<u>Dec-24</u>	Change
Industry	\$297.45	\$297.21	-\$0.23	Industry	89.24%	89.57%	0.33%
All other RACFs	\$293.59	\$293.40	-\$0.19	All other RACFs	89.53%	89.94%	0.41%
MMM=2 or 3	\$304.44	\$303.98	-\$0.46				
MMM=4 or 5	\$313.14	\$313.12	-\$0.02	% of stays under 6 months	Nov-24	Dec-24	Change
				Industry	23.17%	24.04%	0.87%
Claiming Activity	Nov-24	Dec-24	Change	All other RACFs	22.52%	23.24%	0.72%
Industry	7.98%	6.87%	-1.11%				
All other RACFs	8.07%	6.97%	-1.10%	New Admissions (permanent)	<u>Nov-24</u>	<u>Dec-24</u>	Change
MMM=2 or 3	7.84%	7.00%	-0.84%	Industry	5311	5401	1.69%
MMM=4 or 5	7.56%	5.91%	-1.65%	All other RACFs	3778	3823	1.18%
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Voluntary Claiming	<u>Nov-24</u>	<u>Dec-24</u>	Change	Respite Usage	<u>Nov-24</u>	<u>Dec-24</u>	Change
Voluntary Claiming Industry	Nov-24 5.21%	Dec-24 4.52%	Change -0.69%	Respite Usage Industry	Nov-24 223887	<u>Dec-24</u> 213234	Change -4.76%
							
Industry	5.21%	4.52%	-0.69%	Industry	223887	213234	-4.76%
Industry All other RACFs	5.21% 5.32%	4.52% 4.62%	-0.69% -0.69%	Industry	223887	213234	-4.76%
Industry All other RACFs MMM=2 or 3	5.21% 5.32% 4.98%	4.52% 4.62% 4.49%	-0.69% -0.69% -0.49%	Industry All other RACFs	223887 163297	213234 153253	-4.76% -6.15%
Industry All other RACFs MMM=2 or 3	5.21% 5.32% 4.98%	4.52% 4.62% 4.49%	-0.69% -0.69% -0.49%	Industry All other RACFs Respite to Permanent Conversion	223887 163297 Nov-24	213234 153253 Dec-24	-4.76% -6.15% Change
Industry All other RACFs MMM=2 or 3 MMM=4 or 5	5.21% 5.32% 4.98% 4.83%	4.52% 4.62% 4.49% 3.76%	-0.69% -0.69% -0.49% -1.07%	Industry All other RACFs Respite to Permanent Conversion Industry	223887 163297 Nov-24 48.91%	213234 153253 Dec-24 44.97%	-4.76% -6.15% Change -3.94%
Industry All other RACFs MMM=2 or 3 MMM=4 or 5	5.21% 5.32% 4.98% 4.83% Nov-24	4.52% 4.62% 4.49% 3.76% Dec-24	-0.69% -0.69% -0.49% -1.07%	Industry All other RACFs Respite to Permanent Conversion Industry	223887 163297 Nov-24 48.91%	213234 153253 Dec-24 44.97%	-4.76% -6.15% Change -3.94%
Industry All other RACFs MMM=2 or 3 MMM=4 or 5 AN-ACC Age Industry	5.21% 5.32% 4.98% 4.83% Nov-24 42.37%	4.52% 4.62% 4.49% 3.76% Dec-24 41.82%	-0.69% -0.69% -0.49% -1.07% Change -0.55%	Industry All other RACFs Respite to Permanent Conversion Industry All other RACFs	223887 163297 Nov-24 48.91% 49.57%	213234 153253 Dec-24 44.97% 46.72%	-4.76% -6.15% Change -3.94% -2.84%
Industry All other RACFs MMM=2 or 3 MMM=4 or 5 AN-ACC Age Industry All other RACFs	5.21% 5.32% 4.98% 4.83% Nov-24 42.37% 42.16%	4.52% 4.62% 4.49% 3.76% Dec-24 41.82% 41.62%	-0.69% -0.69% -0.49% -1.07% Change -0.55%	Industry All other RACFs Respite to Permanent Conversion Industry All other RACFs Average age of new admissions	223887 163297 Nov-24 48.91% 49.57%	213234 153253 Dec-24 44.97% 46.72% Dec-24	-4.76% -6.15% Change -3.94% -2.84% Change

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Nov-24

19.12

17.92

19.90

25.47

Dec-24

17.60

16.84

18.96

20.66

Change

-7.93%

-6.03%

-4.69%

-18.91%

Days from Request to Reassessment

Industry

All other RACFs MMM=2 or 3

MMM=4 or 5