

Total care time and RN time decreased from October to November, with total time decreasing -1.93% and RN time decreasing -2.30%. Diversional Therapist/Activities Officer showed the biggest movement, decreasing -4.92%. Average Daily Subsidy decreased by -\$0.29 or -0.01%. And occupancy increased by 0.19%.

<u>Workforce</u>	<u>Oct-24</u>	<u>Nov-24</u>	Change
Care Minutes (PRPD)	215.77	211.60	-1.93%
RN Minutes	44.26	43.24	-2.30%
EN Minutes	6.77	6.69	-1.25%
AIN Minutes	164.74	161.68	-1.86%
Allied Health	10.02	9.70	-3.25%
DT/AO	6.33	6.02	-4.92%
Non Care Minutes (Hospitality)	48.93	47.31	-3.32%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim and the entitlement start date. AN-ACC Age is the percentage of claims which have not been reassessed for more than 12 months.

Claiming activity was lower in November which supported the increase in AN-ACC age to 42.37%. The average number of days from request to reassessment increased by 6.98% to 18.33 days.

### ADS

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	\$297.51	\$297.23	-\$0.29
All other RACFs	\$293.61	\$293.36	-\$0.25
MMM=2 or 3	\$304.33	\$304.12	-\$0.21
MMM=4 or 5	\$314.56	\$313.91	-\$0.65

### Claiming Activity

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	8.56%	7.89%	-0.67%
All other RACFs	8.61%	7.97%	-0.64%
MMM=2 or 3	7.97%	7.77%	-0.19%
MMM=4 or 5	9.27%	7.52%	-1.75%

### Voluntary Claiming

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	5.17%	5.20%	0.03%
All other RACFs	5.35%	5.30%	-0.06%
MMM=2 or 3	4.31%	5.03%	0.72%
MMM=4 or 5	5.37%	4.82%	-0.55%

### AN-ACC Age

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	41.58%	42.37%	0.79%
All other RACFs	41.37%	42.16%	0.79%
MMM=2 or 3	40.68%	41.22%	0.54%
MMM=4 or 5	58.74%	58.28%	-0.47%

### Days from Request to Reassessment

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	17.13	18.33	6.98%
All other RACFs	16.30	17.94	10.05%
MMM=2 or 3	19.44	18.40	-5.32%
MMM=4 or 5	19.01	20.81	9.50%

### Occupancy

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	89.06%	89.26%	0.19%
All other RACFs	89.30%	89.53%	0.23%

### % of stays under 6 months

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	22.55%	23.23%	0.68%
All other RACFs	21.21%	22.50%	1.29%

### New Admissions (permanent)

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	5875	5103	-13.14%
All other RACFs	4252	3672	-13.64%

### Respite Usage

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	238371	223936	-6.06%
All other RACFs	175975	163943	-6.84%

### Respite to Permanent Conversion

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	48.29%	45.59%	-2.70%
All other RACFs	48.97%	46.41%	-2.56%

### Average age of new admissions

	<u>Oct-24</u>	<u>Nov-24</u>	Change
Industry	85.73	85.40	-0.33
All other RACFs	85.81	85.56	-0.24