

Total care time and RN time declined from August to September with total time decreasing -0.09% and RN time decreasing -0.76%. Diversional Therapy/Activities Officer showed the biggest movement, increasing 5.29%. Average Daily Subsidy decreased by -\$0.09 or -0.03%. And occupancy increased by 0.28%.

<u>Workforce</u>	<u>Aug-24</u>	<u>Sep-24</u>	Change
Care Minutes (PRPD)	203.13	202.94	-0.09%
RN Minutes	25.47	25.28	-0.76%
EN Minutes	1.90	1.99	4.32%
AIN Minutes	175.76	175.67	-0.05%
Allied Health	11.55	11.85	2.57%
DT/AO	8.99	9.47	5.29%
Non Care Minutes (Hospitality)	31.75	31.36	-1.24%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim and the entitlement start date. AN-ACC Age is the percentage of claims which have not been reassessed for more than 12 months.

Claiming activity was lower in September which supported the average number of days from request to reassessment decreasing to under 18 days. The proportion of respite residents converting to permanent residents declined in September to 39.63%, down -4.98% from August (44.62%).

ADS	Aug-24	Sep-24	Change
Industry	\$271.65	\$271.57	-\$0.09
All other RACFs	\$269.75	\$269.72	-\$0.03
MMM=5	\$275.57	\$275.14	-\$0.43
Specialised homeless	\$357.63	\$357.63	\$0.00

Claiming Activity	Aug-24	Sep-24	Change
Industry	8.90%	8.11%	-0.79%
All other RACFs	8.89%	8.14%	-0.76%
MMM=5	9.28%	8.47%	-0.81%
Specialised homeless	6.26%	3.65%	-2.61%

Voluntary Claiming	Aug-24	Sep-24	Change
Industry	6.41%	5.50%	-0.91%
All other RACFs	6.40%	5.49%	-0.91%
MMM=5	6.71%	6.04%	-0.66%
Specialised homeless	4.74%	1.99%	-2.75%

AN-ACC Age	Aug-24	Sep-24	Change
Industry	43.73%	41.98%	-1.75%
All other RACFs	43.61%	41.83%	-1.78%
MMM=5	41.91%	40.55%	-1.36%
Specialised homeless	65.93%	64.05%	-1.88%

Days from Request to Reassessment	Aug-24	Sep-24	Change
Industry	20.54	17.64	-14.14%
All other RACFs	19.89	16.63	-16.41%
MMM=5	23.47	20.71	-11.73%
Specialised homeless	16.69	16.25	-2.65%

Occupancy	Aug-24	Sep-24	Change
Industry	88.58%	88.85%	0.28%
All other RACFs	88.88%	89.18%	0.30%

% of stays under 6 months	Aug-24	Sep-24	Change
Industry	22.39%	23.30%	0.91%
All other RACFs	21.76%	22.37%	0.61%

New Admissions (permanent)	Aug-24	Sep-24	Change
Industry	5676	6689	17.84%
All other RACFs	5042	5698	13.01%

Respite Usage	Aug-24	Sep-24	Change
Industry	292,702	334,466	14.27%
All other RACFs	208,997	241,862	15.72%

Respite to Permanent Conversion	Aug-24	Sep-24	Change
Industry	44.62%	39.63%	-4.98%
All other RACFs	44.92%	40.62%	-4.30%

Average age of new admissions	Aug-24	Sep-24	Change
Industry	85.82	85.56	-0.26
All other RACFs	85.99	85.69	-0.30