

## Aged Care data and digital strategy: Provider checklist

**Objective:** The strategy aims to create a digitally enabled health system focused on person-centered care and inclusive access to services, all driven by data. For providers, this means undertaking significant digital transformation, enhancing data sharing, upskilling the workforce, supporting client engagement, and meeting new compliance requirements. The potential benefits include improved efficiency, better care quality, a competitive edge, higher staff satisfaction, stronger client relationships, and future-proofing your organisation.

Here's a quick checklist to help you prepare for the changes ahead:

### 1. Digital Maturity Assessment

- Evaluate current IT systems and processes
- Identify gaps in digital capabilities
- Assess staff digital literacy levels

### 2. Digital Strategy Development

- Create a roadmap aligned with national strategy
- Set clear goals and timelines
- Allocate budget for digital transformation

### 3. Infrastructure Upgrade

- Review current IT infrastructure
- Plan for system interoperability
- Implement necessary upgrades

### 4. Workforce Development

- Develop digital literacy training programs
- Schedule regular training sessions
- Create resources for ongoing support

### 5. Client Engagement

- Develop a plan to introduce digital tools to clients
- Create educational materials for clients and families
- Set up support systems for client digital engagement

### 6. Data Governance

- Review current data practices
- Develop robust data governance policies
- Implement enhanced security measures

## **7. Compliance Preparation**

- Stay informed about new regulations
- Conduct regular compliance audits
- Plan for ongoing compliance management

## **8. Partnerships and Support**

- Identify areas where external expertise is needed
- Research potential technology partners
- Consider engaging Mirus.AI on a data program with specialised support

## **Next Steps:**

1. Complete this checklist to identify your organisation's readiness
2. Prioritise areas needing immediate attention
3. Develop an action plan with clear timelines and responsibilities

If you require tailored support in your digital transformation journey, [please reach out—we're here to help.](#)