

Total care time and RN time quite stable from March to April with total time increasing 0.17% and RN time decreasing -0.05%. Allied Health and Diversional Therapy/Activities Officer time also decreased with Diversional Therapy/Activities Officer time showing the biggest movement, decreasing 3.57%. Average Daily Subsidy retreated slightly by -\$0.15 or -0.06%. And occupancy decreased by -0.06%.

<u>Workforce</u>	<u>Mar-24</u>	<u>Apr-24</u>	<u>Change</u>
Care Minutes (PRPD)	203.62	203.97	0.17%
Non Care Minutes (Hospitality)	40.50	40.94	1.08%
RN Minutes	39.78	39.77	-0.05%
AIN Minutes + EN Minutes	163.84	164.20	0.22%
Allied Health	8.24	8.53	3.57%
DT/AO	5.94	5.99	0.83%
Allied Health and DT/AO combined	14.18	14.52	2.42%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim and the entitlement start date. AN-ACC Age is the percentage of claims which have not been reassessed for more than 12 months.

The percent of permanent resident stays under six months declined slightly, but continued a trend which has seen this measure drop -5% from February last year. The percent of stays over four years is also declining and has an even more significant impact on overall average length of stay, which has dropped -2% over the same period to 888 days or 2.4 years.

ADS	Mar-24	Apr-24	Change
Industry	\$268.28	\$268.13	-\$0.15
All other RACFs	\$267.09	\$266.92	-\$0.18
MMM=5	\$279.48	\$280.23	\$0.75
Specialised homeless	\$360.88	\$359.78	-\$1.10

Occupancy	Mar-24	Apr-24	Change
Industry	88.71%	88.65%	-0.06%
All other RACFs	88.76%	88.69%	-0.07%
MMM=5	87.52%	87.46%	-0.06%
Specialised homeless	90.08%	90.90%	0.82%

Claiming Activity	%	%	Change
Industry	7.78%	7.53%	-0.25%
All other RACFs	7.82%	7.57%	-0.25%
MMM=5	7.32%	7.17%	-0.15%
Specialised homeless	5.23%	4.49%	-0.73%

% of stays under 6 months	%	%	Change
Industry	23.00%	22.90%	-0.09%
All other RACFs	22.80%	23.01%	0.21%

Voluntary Claiming	%	%	Change
Industry	5.08%	4.97%	-0.12%
All other RACFs	5.12%	5.00%	-0.12%
MMM=5	4.68%	4.83%	0.15%
Specialised homeless	3.09%	1.89%	-1.20%

New Admissions (permanent)			
Industry	5414	5063	-351
All other RACFs	5137	4799	-338

AN-ACC Age	%	%	Change
Industry	56.92%	50.44%	-6.48%
All other RACFs	56.85%	50.27%	-6.58%
MMM=5	55.23%	51.77%	-3.47%
Specialised homeless	65.79%	62.64%	-3.15%

Respite Usage			
Industry	192,451	202,483	10,032
All other RACFs	174,798	182,212	7,414

Average age of new admissions			
Industry	85.39	85.35	-0.03
All other RACFs	85.51	85.51	0.00